

We at Salamah Consulting Engineering (SaCEn) support quality culture; we accept as true that in today's fast moving, competitive and challenging arena, continual augmentation and development in every process in the organization is imperative in order to control costs, managing staff, improving operations or customer satisfaction so on and so forth.

Hence in end 2013 we decided to implement ISO 9001:2008 standard in our organization. Proper implementation of the standard provided us the framework to monitor and improve performance in every required area which resulted in achieving continual improvement and customer satisfaction.

This experience and its benefits encouraged and motivated us to extend similar services to like-minded people & organization.

In the beginning of 2014 Salamah ISO consulting & training Division was established under the leadership of Mr. Salamah Al Anizi, with the assistance and direction of Mr. Mustafa Seyed to provide consultancy in International Management Standards to companies, institutions or any other professional setup - big or small

Through our ISO consulting & training division we can now provide services and facilitate diversified industries to establish, document, implement and maintain a management system and continually improve its effectiveness in accordance with the requirements of International standards. This involves support in the system implementation to complete the project which covers awareness training, gap analysis, Risk Analysis, documentation, implementation assistance, internal audit, pre-assessment audit and facilitation during final certification audit. Others services include trainings & courses for Lead auditor, Internal Audit, Six Sigma & CE Marketing

We at Salamah Consulting Engineering (SaCEn) exclusively cater to the individual needs of the organization and customize the implementation with a practical approach. Our objective is to deliver a level of service that adds to the accomplishment of our customers by "helping them to help themselves" in achieving the quality and continual improvement and cost lessening objectives of their businesses.

Our Team:

We have a well-structured group of professionals with multi-disciplinary experience, expertise and general best practice skills in numerous industries capable to deliver the most current, specific, cost effective services available in the region. The educational back ground ranges from chemical / mechanical / ceramics engineers, MBA, with hands on experience of ISO and other management standards.

Training:

Training is one of the most effective way to ensure continual improvement and continued success. Salamah Consulting Engineering (SaCEn) Consulting division has experienced instructors in the fields of system development, system maintenance and system implementations.

#### Additional Services:

At Salamah Consulting Engineering (SaCEn) ISO consulting division, we understand the limitations of some organizations for several reasons, generally due to limited manpower, but still keen to remain ISO certified. We have superior tailored cost effective services available on a monthly visit basis to maintain and supervise, fine tune the implemented system.

The extent of service to be rendered will vary with clients' needs like Conducting Internal Audits, Management Review Meetings, Continual Improvement, Objectives, and Record Maintenance etc.

We also accommodate to Proactive Companies, who despite of being resourceful may also, as a part of their continual improvement, wish to employ our professional services after getting certified to ISO Standards.

#### Implementation Plan:

Mainly subject to the Companies strength, intricacy of the processes involved, we at Salamah Consulting Engineering (SaCEn) map out a module wise Implementation Plan to warrant a well-organized mode of implementing the system.

Following are the standards and areas we can help and assist you to get certified.

- ISO 9001 QMS
- ISO 22000 FSMS
- ISO 14001 EMS
- OHSAS 18001
- ISO 20000 ITSM
- ISO 27001 ISMS
- ISO 50001 Energy Management System
- ISO 13485 QMS for medical sector
- ISO 17025
- ISO 15189
- AS 9100/ 9110
- ISO 10001/2 Customer satisfaction
- ISO 29001 QMS for Oil & Gas sector
- Organic Products Certification

- UL Mark , product safety
- CE product certification
- Qmark product certification
- API ( American Petroleum Institute )

## ISO 9001 QMS

ISO 9001:2008 is an international standard that gives requirements for an organization's Quality Management System ("QMS"). The objective of ISO 9001:2008 is to provide a set of requirements that, if they are effectively implemented, will ensure that your business moves on and on meeting requirements of customers and within organization.

- ISO 22000 FMS

Food Safety is related to the presence of food borne hazards in food at the point of consumption. Food reaches to consumers via supply chains that may link different types of organizations. One weak link can result in unsafe food that is dangerous to health. As food safety hazards can occur, at any stage, adequate control throughout the supply chain is essential. Therefore food safety is a joint responsibility of all organizations with in the food chain including, producers, manufactures, transport & storage operators, sub-contractors, retail and food service outlets and service providers.

- ISO 14001 EMS

Provides guidance on how to manage the environmental aspects of business activities more effectively, while taking into consideration environmental protection, pollution prevention and socio-economic needs. It specifies requirements for an environment management system for any organization that aims to demonstrate its conformance to legal and regulatory requirements and conformance to stated environment policy and objectives.

- OHSAS 18001

OHSAS 18001 is the internationally recognized assessment specification for occupational health and safety management systems. The Occupational Health and Safety Assessment Series (OHSAS) specification 18001 have been developed in response to urgent customer demand for a recognizable

occupational health and safety management system standard against which their management systems can be assessed and certified.

- ISO 28001 Logistics Management System

ISO 28001:2007 specifies the requirements for a security management system, including those aspects critical to security assurance of the supply chain. Security management is linked to many other aspects of business management. Aspects include all activities controlled or influenced by organizations that impact on supply chain security. These other aspects should be considered directly, where and when they have an impact on security management, including transporting these goods along the supply chain.

- ISO 20000 ITSM

ISO/IEC 20000 is an international IT standard that allows companies to demonstrate excellence and prove best practice in IT management. The standard ensures companies can achieve evidence-based benchmarks to continuously improve their delivery of IT services. ISO/IEC 20000 was released in 2005 based on the IT infrastructure library (ITIL®) best practice framework, and updated in 2011.

- ISO 27001 ISMS

ISO 27001 part of a growing family of ISO standards, the 'ISO 27000 series is an information security management system (ISMS) standard published in October 2005 by the International Organization for Standardization (ISO).

- ISO 50001 Energy Management System

ISO 50001 is based on the management system model of continual improvement also used for other well-known standards such as ISO 9001 or ISO 14001. This makes it easier for organizations to integrate energy management into their overall efforts to improve quality and environmental management.

- ISO 13485 QMS for medical sector

ISO 13485 is a quality standard for organizations that design, develop, produce or service medical devices. It is intended to promote harmonization in the medical device industry and set a basis for quality system regulations worldwide. It includes specific requirements for medical devices and excludes some of the requirements of ISO 9001 that are not appropriate to the medical device industry. All requirements of ISO 13485 are specific to organizations providing medical devices, regardless of the type or size of the organization.

- ISO 17025

ISO 17025:2005 is the main standard used by testing and calibration laboratories. This International Standard specifies the general requirements for the competence to carry out the test and/or calibrations, including samplings

- ISO 15189

ISO 15189 to a working group to prepare the standard based on the details of ISO/IEC 17025:1999 General requirements for the competence of testing and calibration laboratories. This working group included provision of advice to users of the laboratory service, the collection of patient samples, the interpretation of test results, acceptable turnaround times, how testing is to be provided in a medical emergency and the lab's role in the education and training of health care staff

- AS 9100/ 9110

AS9100 is the US version of a globally harmonized quality management system standard, based upon the internationally renowned ISO 9001:2000 quality management system. It supplements ISO 9001:2000, focusing upon the unique, complex, and highly regulated nature of the aerospace industry. Specifically, it emphasizes the critical aspects of key characteristics and the need to satisfy internal, governmental and regulatory requirements. The global nature of the standard allows commonality throughout the industry, allowing increased trade and co-operation

- ISO 10001/2 Customer satisfaction

Customer loyalty is a major contributor to sustainable profit growth. This is true in part because the traditional sources of competitive advantage are vanishing. It's a well-known fact that no business can exist without customers. Increasing competition (whether for-profit or nonprofit) is forcing businesses to pay much more attention to satisfying customers. Organization needs to take a holistic approach for customer satisfaction management.

- ISO 29001 QMS for Oil & Gas sector

ISO/TS 29001 is envisaged to become the common and unique basis for the oil and gas industry's quality management system requirements worldwide. ISO/TS 29001 is available for use by manufacturers of oil and gas industry equipment and materials (upstream and downstream), service providers to the oil and gas industry, purchasers of equipment, materials, and services. The document can also be used for organizations to perform auditing and certification. This single worldwide system will replace the need for multiple systems, audits and certifications

- Organic Products Certification

Organic certification is a certification process for producers of organic food and other organic agricultural products. In general, any business directly involved in food production can be certified, including seed suppliers, farmers, [food] processors, retailers and restaurants.

- UL Mark, product safety

The following information pertains to UL product certification programs accredited by the U.S. Occupational Safety & Health Administration (OSHA), the American National Standards Institute (ANSI), and the Standards Council of Canada (SCC). UL operates under its own authority as an independent, not-for-profit, nongovernmental organization

- CE product certification

The CE mark signals that the product meets the requirements of relevant European directives. It is mandatory for a wide range of products sold within or exported to the European market. With the CE marking on a product, the manufacturer declares that the product conforms with the essential requirements of the applicable EC directives.

- Qmark product certification

Q-Mark is regarded as one of the most rigorous certification processes available for construction products. Like other certification schemes, Q-Mark is recognized by controlling authorities, home warranty providers such as the NHBC (National House Building Council) and is used by world-class construction companies and manufacturers.

- API (American Petroleum Institute)

The American Petroleum Institute, commonly referred to as API, is the largest U.S trade association for the oil and natural gas industry. It claims to represent about 400 corporations involved in production, refinement, distribution, and many other aspects of the petroleum industry. The association's chief functions on behalf of the industry include advocacy and negotiation with governmental, legal, and regulatory agencies; research into economic, toxicological, and environmental effects; establishment and certification of industry standards; and education outreach. API both funds and conducts research related to many aspects of the petroleum industry.